

POM – Purchase Order Management Training Document



Training document: Structure & Overview

What is it?

This document will guide users through general information and specific topics and serves as a handbook for further functionalities by using "Use Cases" as guidance.

What is a Use Case? A Use Case illustrates possible functionalities and provides step-by-step guidance. How are Use Cases structured?

Use Case Overview
Overview of the Use Case content including description, content, notes, and screenshot

Headline
A brief introduction to the Use Case

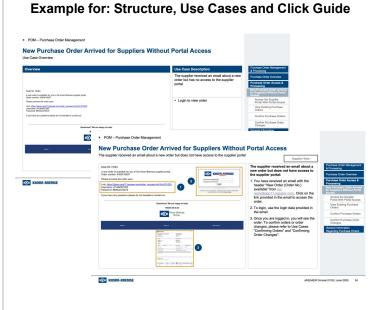
System View
Shows screenshots for the related step

Use Cases include one slide with main information as overview, followed by a detailed Click Guide.

Note

Detailed guidance through the functionalities

Relevant information to the Use Case



*Visible functions/buttons may differ depending on the roles & rights assigned

Purchase Order Management: Training Document Content & Use Cases

Purchase Order Access & Processing General Information Regarding Purchase Orders New Purchase Order Arrived for Suppliers Without Closing of Order Process in the System Portal Access A new PO needs to be processed by the supplier, but the supplier • All goods related to a PO were delivered and the order is complete. has no access to the supplier portal. Access the Supplier Portal with Portal Access Overview of Possible Purchase Order States A new PO needs to be processed by a supplier who has access to Description of available PO states in JC. the supplier portal. View Existing Purchase Confirm Purchase **Purchase Order Reminders** Orders Orders Gain an overview of existing Confirm PO in JC. Reminder emails are sent out if the supplier does not open or Pos. confirm the PO. Confirm Purchase Order Changes Confirm PO changes in JC.

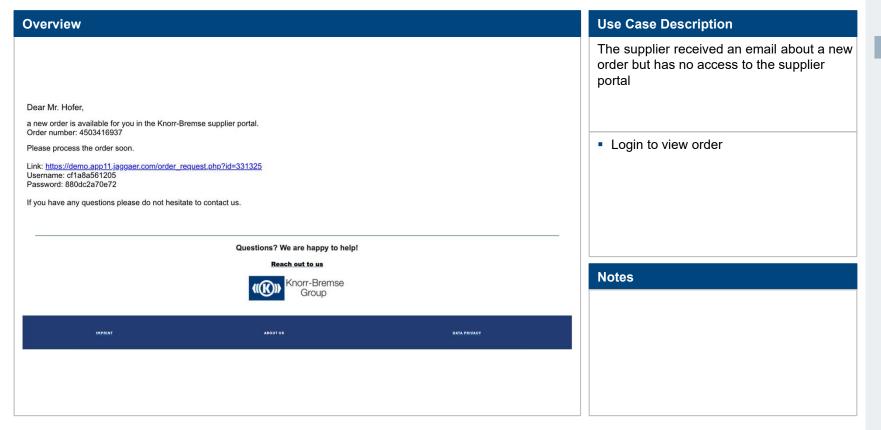


Order Access & Processing

In this chapter we will see...

- New Purchase Order Arrived for Suppliers Without Portal Access
- Access the Supplier Portal With Portal Access
- View Existing Purchase Orders
- Confirm Purchase Orders
- Confirm Purchase Order Changes

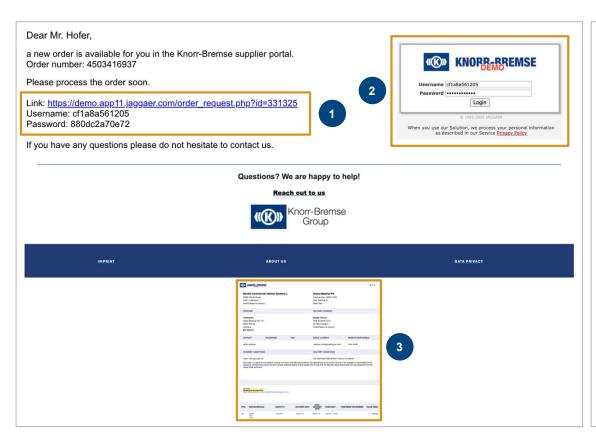
New Purchase Order Arrived for Suppliers Without Portal Access





New Purchase Order Arrived for Suppliers Without Portal Access

The supplier received an email about a new order but does not have access to the supplier portal



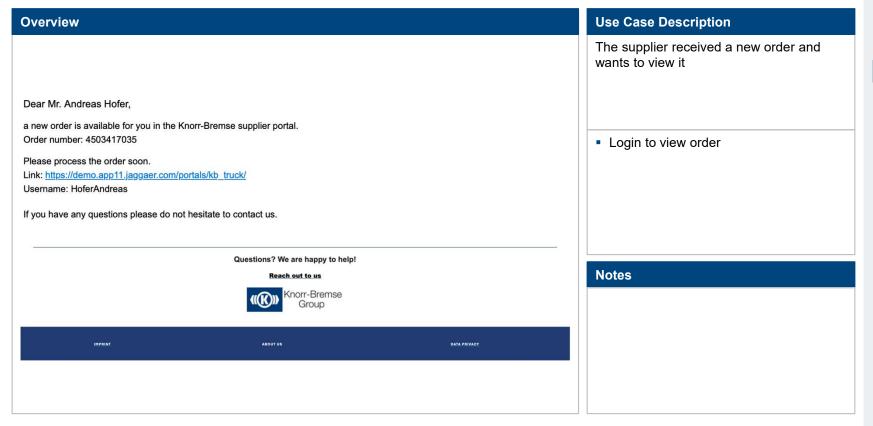
Supplier View

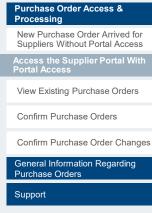
The supplier received an email about a new order but does not have access to the supplier portal:

- You have received an email with the header "New Order (Order No.) available" from noreply@app11.jaggaer.com. Click on the link provided in the email to access the order.
- 2. To login, use the login data provided in the email.
- Once you are logged in, you will see the order. To confirm orders or order changes, please refer to Use Cases "Confirming Orders" and "Confirming Order Changes".



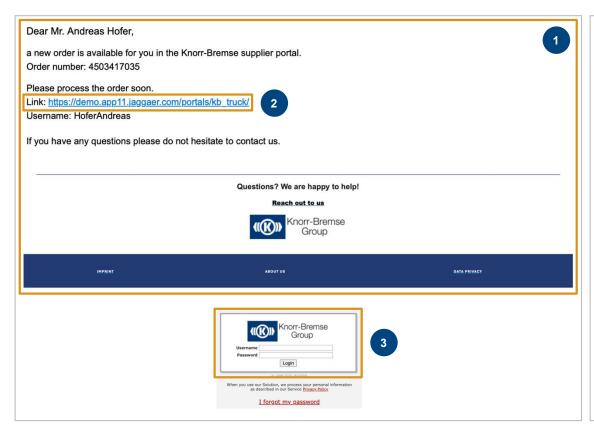
Access the Supplier Portal With Portal Access





Access the Supplier Portal With Portal Access

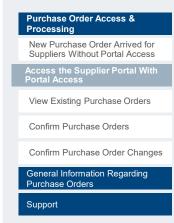
The supplier received a new order and wants to view it



Supplier View

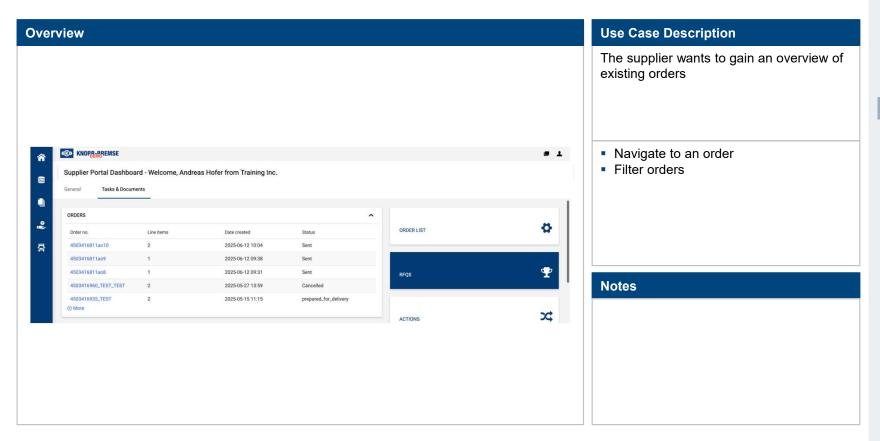
The supplier received a new order and wants to view it:

- 1. You receive an email that informs you about the new or changed order. The email contains a link to the supplier portal.
- 2. Click on the link in the email and login to the supplier portal.
- Optionally, go to app11.jaggaer.com/portals/kb_truck and login to your supplier portal. For details regarding the login, please refer to Use Case "SRM – System Access"





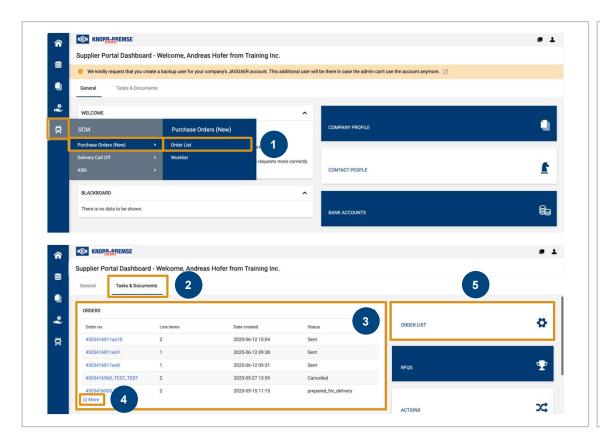
View Existing Purchase Orders





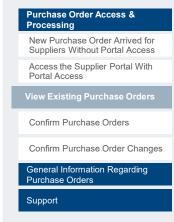
View Existing Purchase Orders

How to navigate to an order



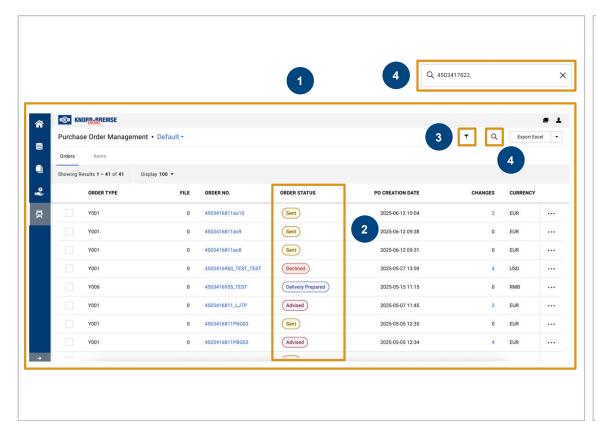
Supplier View

- Once logged in, click on SCM (truck symbol) in the navigation bar, click on "Purchase Orders (New)" and then click on "Order List".
- 2. Alternatively, click on the "Tasks & Documents" tab on the landing page.
- 3. In this tab, you can find a bow with an overview of latest orders.
- 4. To open the list of all orders, either click on "(i) More" at the bottom of the overview of several orders
- 5. Alternatively, click on "Order list" to navigate to the list of all orders.



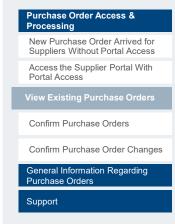
View Existing Purchase Orders

How to navigate to an order



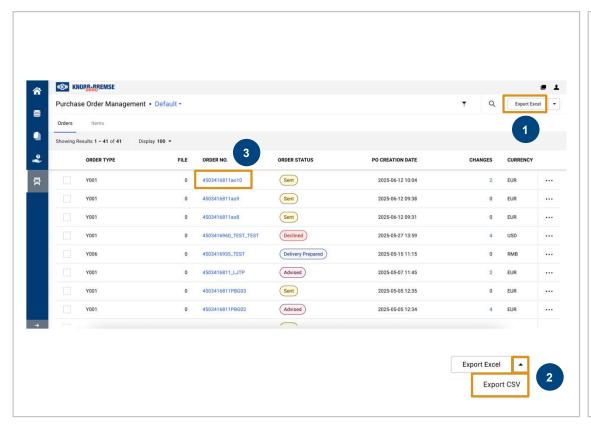
Supplier View

- 1. The order list is opened.
- Column "Order status" shows the current Status of the order. Please refer to Use Case "Overview of possible order states" for further information regarding order states.
- 3. Click on the filter icon in the upper right corner to filter orders by various criteria. Filters are available when clicking on the "Filter" icon in the upper right corner. Please refer to Use Case "SRM Filters" for details on how to work with filters.
- 4. You can also use the search function to search for a specific order.



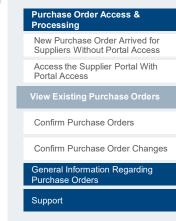
View Existing Purchase Orders

How to navigate to an order



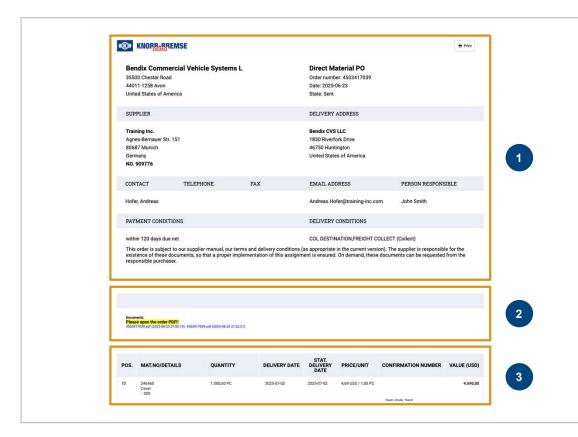
Supplier View

- Click on "Export Excel" to download an excel file with either all data available for the orders of the current filter or select what information you would like to be included in the list.
- 2. By clicking on the arrow next to "Export Excel", you can download the data in CSV format.
- 3. By clicking on the order no. (in blue), the order opens in a new tab and details of the order are displayed.



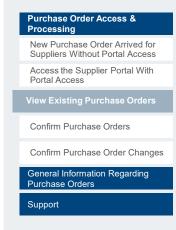
View Existing Purchase Orders

How to navigate to an order



Supplier View

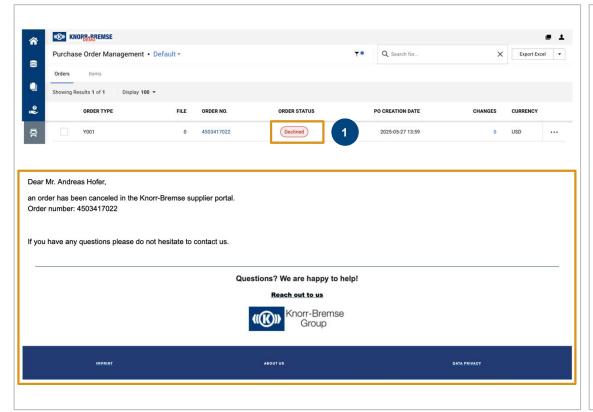
- This is what an order can look like. In the upper part you can find all relevant master data for this order, like the supplier and delivery address, contact details, the responsible person at CVS, payment conditions and delivery conditions.
- 2. Furthermore, if documents are attached to the order, you can find them here and open them by clicking on the document name (in blue).
 - Note: Please make sure to open all the documents before processing an order.
- 3. At the bottom, you can find a list of all positions of this order, including details of each position.





View Existing Purchase Orders

How to navigate to an order



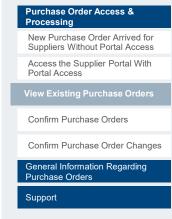
Supplier View

How to navigate to an order:

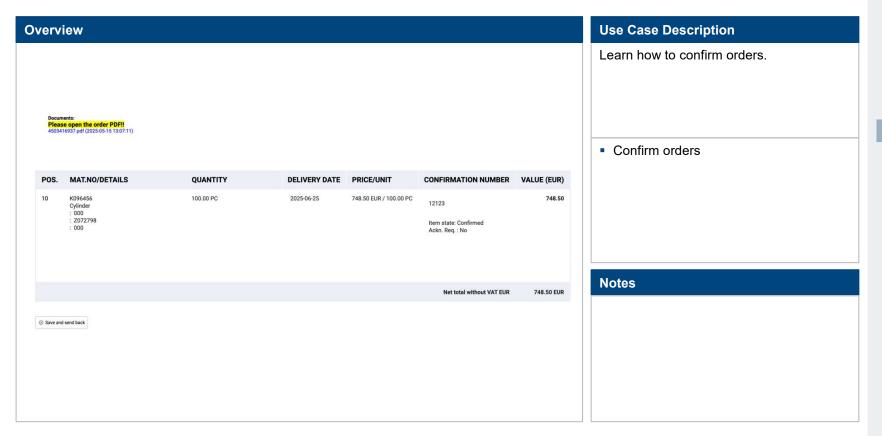
- 1. In case the order is cancelled by CVS, the process stops here with the status "Declined".
- 2. You will be informed about the cancellation automatically via email with the header "Order (*Order No.*) canceled for *Company name*" from no-

reply@app11.jaggaer.com.

Please note that you as supplier are not able to cancel or decline an order.



Confirm Purchase Orders

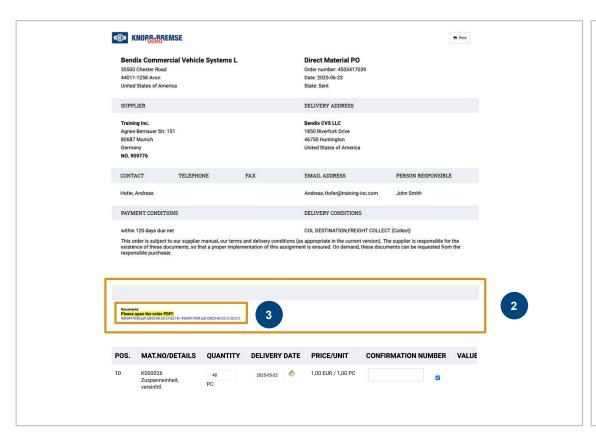






Confirm Purchase Orders

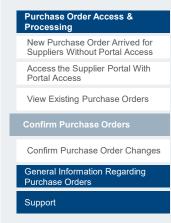
How to confirm orders as a supplier



Supplier View

You would like to confirm an order:

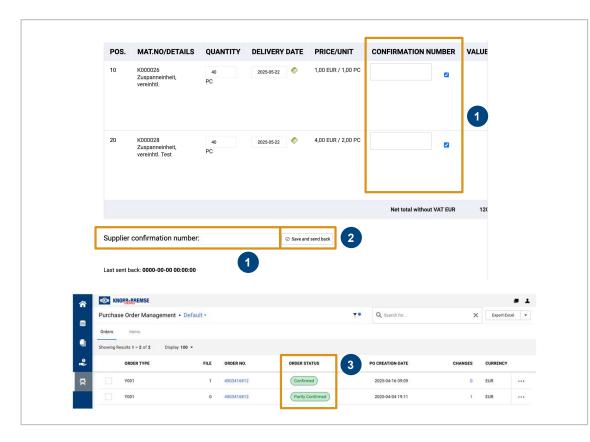
- Open the order. For details, please refer to Use Cases "New Order Arrived for Suppliers Without Portal Access" or "New & Existing Orders for Suppliers With Portal Access"
- 2. If header documents are attached to the order you have to open all documents before confirming.
- 3. Open the documents by clicking the document link.





Confirm Purchase Orders

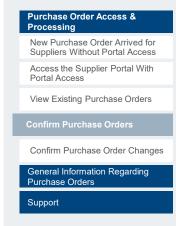
How to confirm orders as a supplier



Supplier View

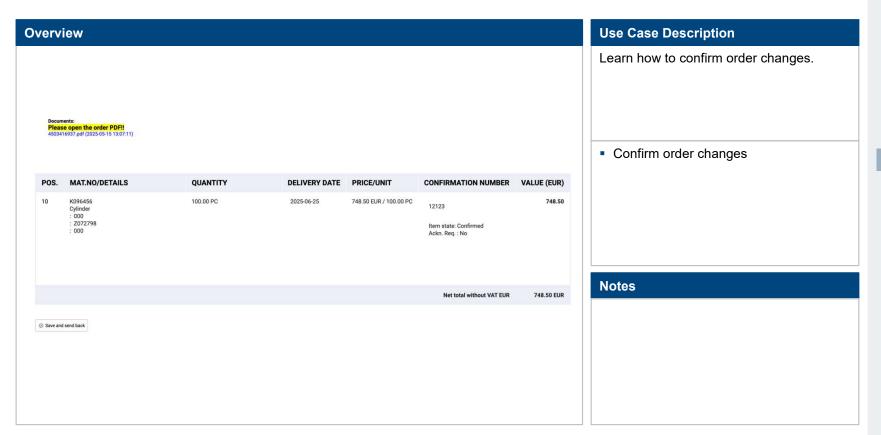
You would like to confirm an order:

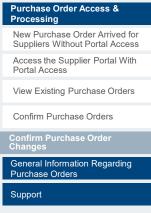
- At the bottom, enter the confirmation number. The number can be entered on head level (for all positions) or per position.
- 2. Click on "Save and send back" next to the box of the Supplier confirmation number.
- 3. The order is sent back to CVS and when you go back to the overview, you will see that the order status has changed to "Confirmed" or "Partly Confirmed", depending on whether you confirmed the whole purchase order or only specific items.





Confirm Purchase Order Changes

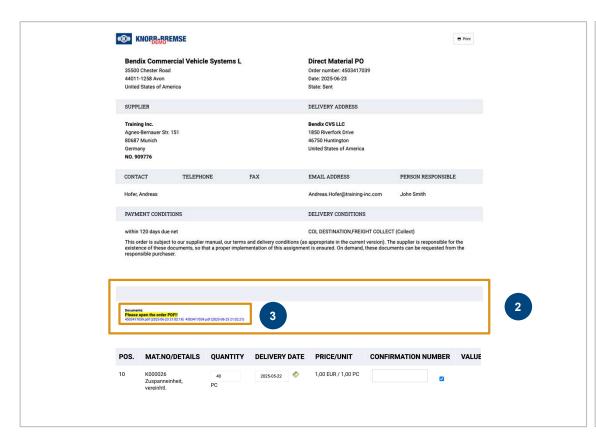






Confirm Purchase Order Changes

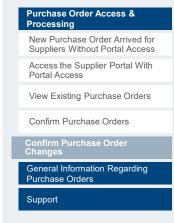
How to confirm order changes as a supplier



Supplier View

You would like to confirm an order change:

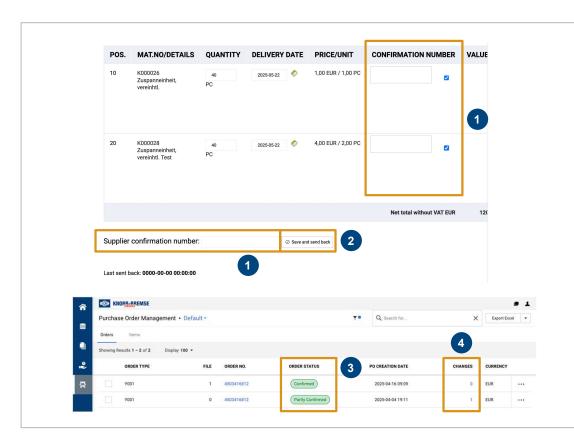
- Open the order change. For details, please refer to Use Cases "New Order Arrived for Suppliers Without Portal Access" or "New & Existing Orders for Suppliers With Portal Access"
- 2. If header documents are attached to the order change you have to open all documents before confirming.
- 3. Open the documents by clicking the document link.





Confirm Purchase Order Changes

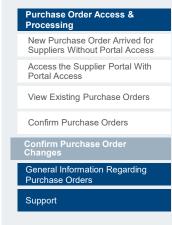
How to confirm order changes as a supplier



Supplier View

You would like to confirm an order change:

- At the bottom, enter the confirmation number. The number can be entered on head level (for all positions) or per position.
- Click on "Save and send back" next to the box of the Supplier confirmation number.
- The order is sent back to CVS and when you go back to the overview, you will see that the order status has changed to "Confirmed" or "Partly Confirmed", depending on whether you confirmed the whole purchase order or only specific items.
- 4. Also, in column "changes" you can see how many changes have already been made per order.



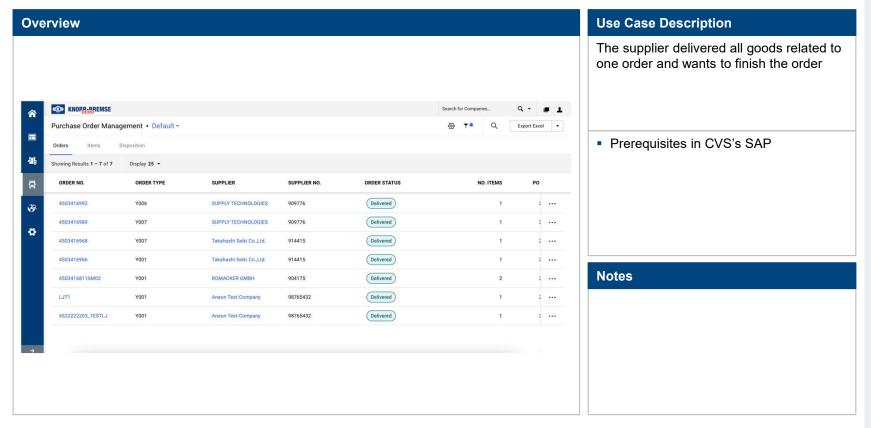
In this chapter we will see...

- Closing of Purchase Order Process in the System
- Overview of Possible Purchase Order States

General Information Regarding Orders



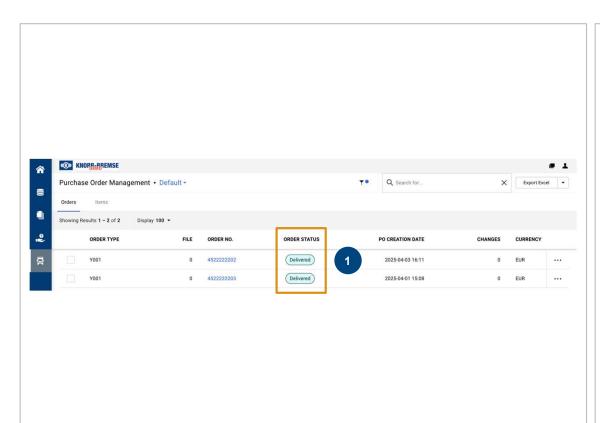
Closing of Purchase Order Process in the System





Closing of Purchase Order Process in the System

How to finalize the order process



Supplier View

The supplier delivered all goods related to one order and finished the order:

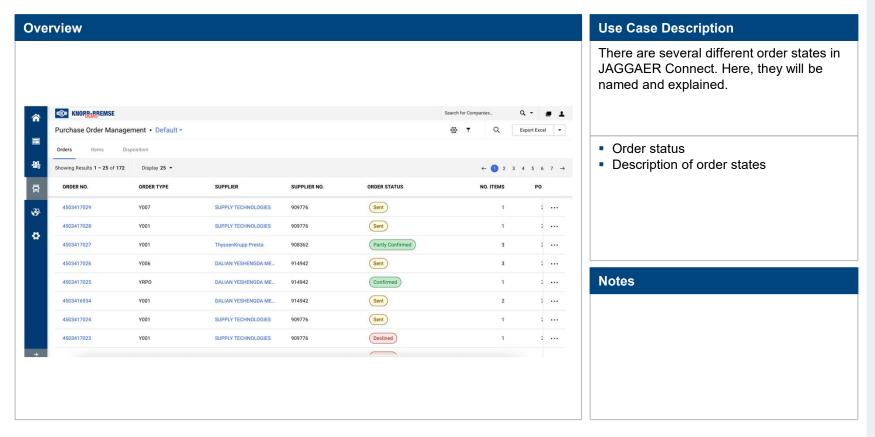
 The closing of an order takes place at CVS's ERP-system and therefore, you have no tasks here.

Once an orders is closed the status changes to "delivered"





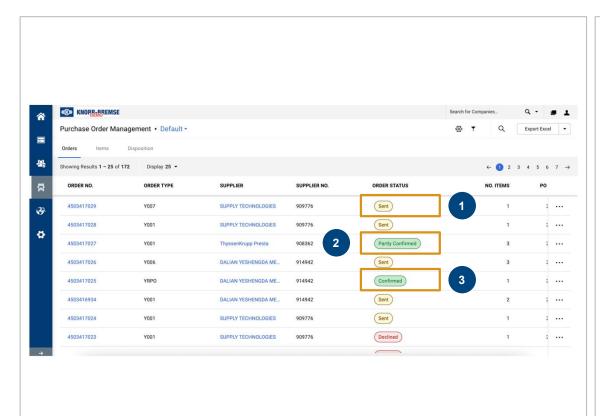
Overview of Possible Purchase Order States





Overview of Possible Purchase Order States

What are the available order states and what is their meaning



Supplier View

Which order states are available:

Please find below a list of order states and a description of each order state:

Sent

1. Status of order which is sent to you, up to now no action by you. You now need to confirm the order.

Partly Confirmed

2. You confirmed only specific items in the Purchase order (PO).

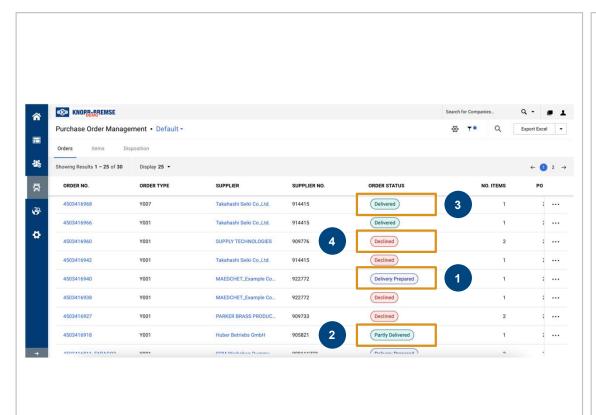
Confirmed

3. You confirmed the whole purchase order.



Overview of Possible Purchase Order States

What are the available order states and what is their meaning



Supplier View

Which order states are available:

Please find below a list of order states and a description of each order state:

Delivery Prepared

1. Delivery note created for all items in the order.

Partly Delivered

2. Goods receipt is booked for at least one item of the purchase order.

Delivered

3. Goods receipt is booked for this purchase order (all items), the flag "delivered completely" is set.

Declined

4. Purchase order was cancelled by CVS.



General Information Regarding Purchase Orders

Closing of Purchase Order Process in the System

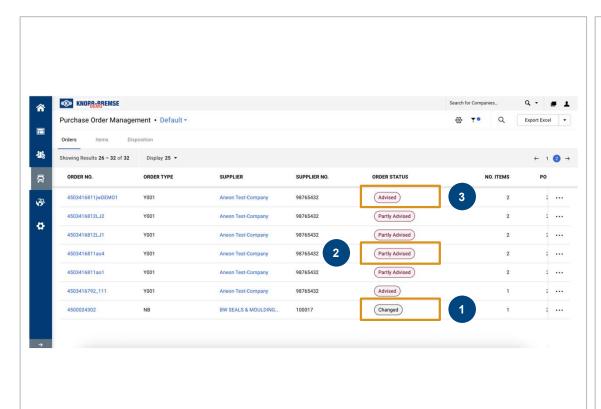
Overview of Possible Purchase Order States

Support



Overview of Possible Purchase Order States

What are the available order states and what is their meaning



Supplier View

Which order states are available:

Please find below a list of order states and a description of each order state:

Changed

 Changes were done by CVS and need to be confirmed by you. Therefore, the status will change to "sent" automatically to proceed with the confirmation.

Partly Advised

2. Delivery note advised for at least one item of the order.

Advised

3. Delivery note advised for all items in the order.



