

SPR SUPPLIER PERFORMANCE REPORT

QUICK GUIDE for SUPPLIERS

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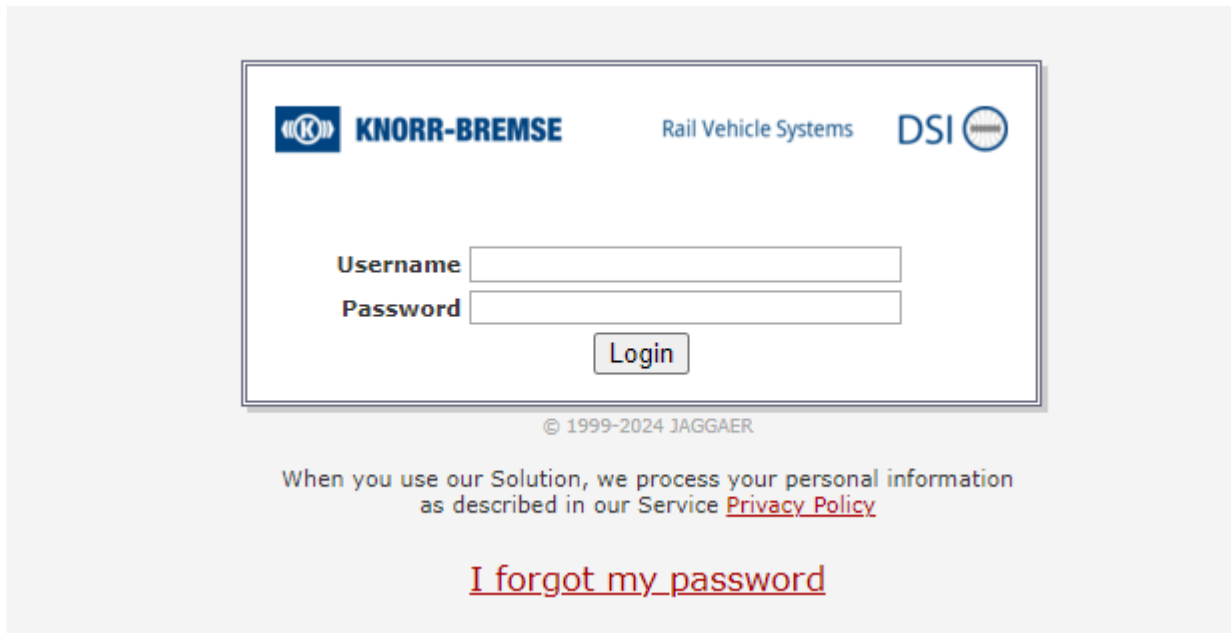
1 Login to KB Supplier Portal

Please use following link to login to the tool:

<https://app11.jaggaer.com/portal/kbrail/>

1.1 KB Supplier Portal logon screen

Following the link, you will get to the KB Supplier Portal logon screen:



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When you use our Solution, we process your personal information as described in our Service [Privacy Policy](#)

[I forgot my password](#)

Please enter your personal username and password.

If you have forgotten your password, you can apply for a new password here using the '[I forgot my password](#)' link or ask your KB Supplier Portal administrator within your company to reset your user account.

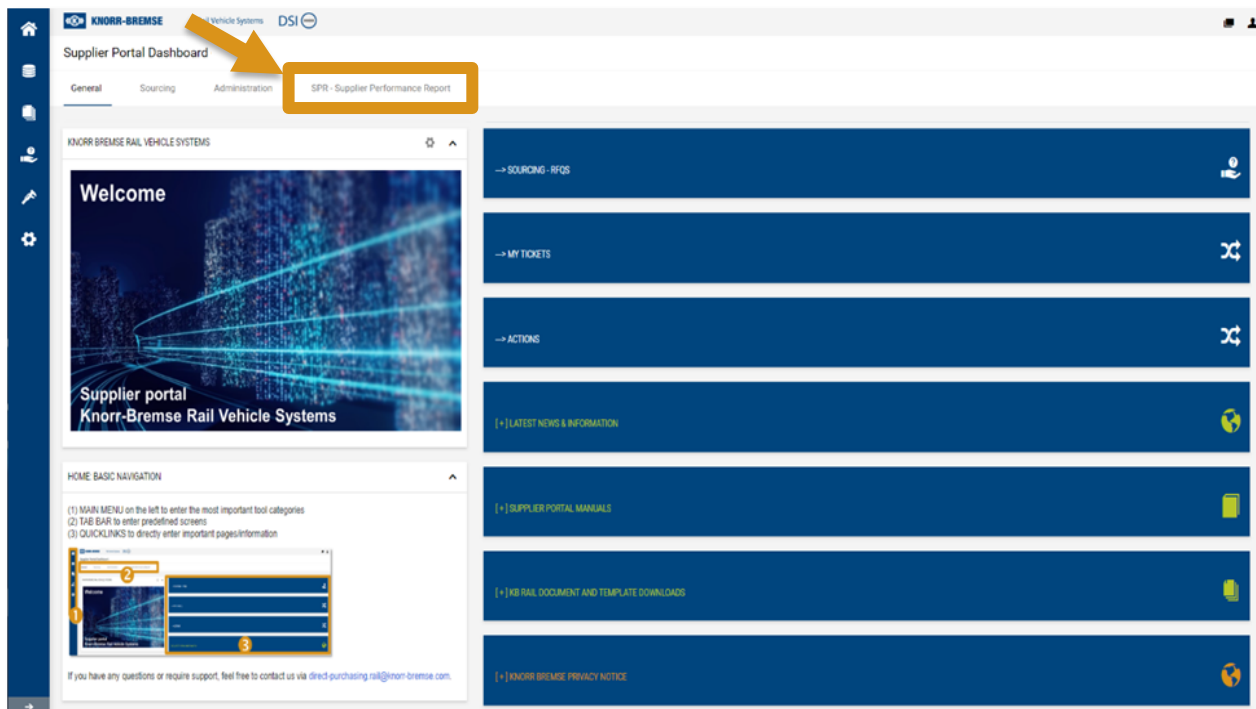
1.2 Logon failure – Account blocked

Sometimes the logon fails, and the system is showing a message that the account was blocked by customer (KB). Usually this message is wrong, and the issue is caused by cookies and temporary internet files within the web browser. By deleting those the issue is solved.

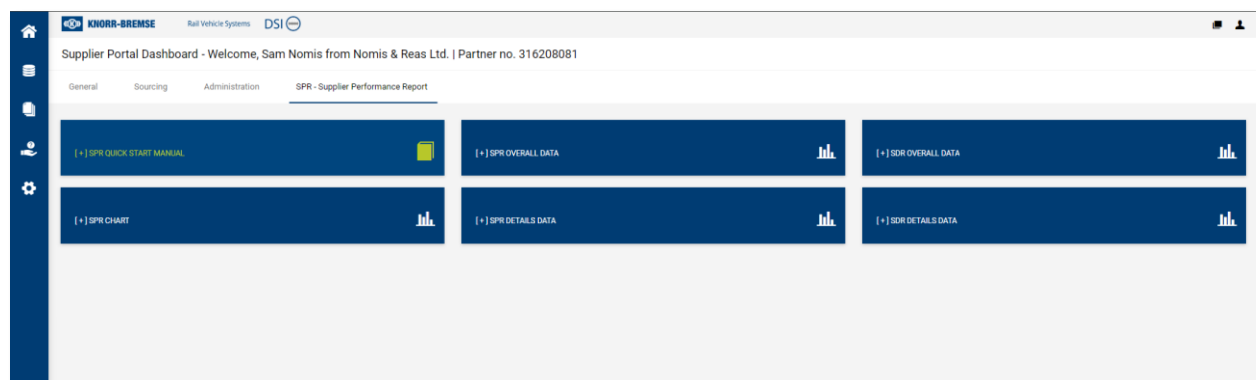
2 Accessing the Supplier Performance Report

After your registration to the Portal, you will find yourself on the home screen of your account. It will look similar to following screenshot.

Please click “SPR – SUPPLIER PERFORMANCE REPORT” tab:



Next screen will show you different buttons to open SPR Report options:



2.1 SPR Chart

The SPR Chart will give you a graphical monthly overview of

- Supplier Delivery Reliability
- Supplier Quality PPM



Data are available for the latest 12 months.

2.2 SPR Overall Data

The SPR Overall Data will show the same information as the SPR Chart in a table style.

Data are available for the latest 12 months.

2.3 SPR Details Data

The SPR Details Data will show the same information as the SPR Overall Data, enriched by further information, such as KB plant and your vendor codes.

Data are available for the latest 6 months.

2.4 SDR Overall Data

The SDR Overview Data shows Supplier Delivery Reliability data – no Supplier Quality data!

The Overview shows a monthly average.

Data are available for the latest 3 months.

2.5 SDR Details Data

The SDR Details data shows details on purchase order level. You can identify which purchase order was considered as OTIF or not.

Data are available for the latest 3 months.

2.6 SPR Quick Start Manual

Here you will find a link to the latest version of this quick start manual.

3 No SPR data visible

You may not have access rights to the SPR report and/or your data may not be loaded to the supplier portal yet.

In case of any doubts please feel free to contact us via direct-purchasing.rail@knorr-bremse.com.

4 Short introduction in basic rules of Supplier Delivery Reliability rules

4.1 Basic definitions

- Delivery performance is calculated in working days (WD)
- Delivery window for deliveries: - 5WD / +2 WD
- The agreed on Planned Delivery Time (PDT) is considered in calendar days.
- Relevant dates for delivery performance measurement are:

- CRD: Customer Requested Date: when KB asks for receiving shipment
- PDT: Planned Delivery Time: agreed Delivery Time
- CD: Confirmation Date: The date you confirmed for delivery (= receiving) at KB
- GRD: Goods Receiving Date: When the shipment physically was received at KB

4.2 SDR calculation – CRD is later than PDT

The CRD is the latest date and therefore relevant

The CRD is the latest date and therefore relevant

The CRD is later than the PDT and therefore relevant

The CRD is later than the PDT and therefore relevant

- **If the CRD is realistic/fair KB suppliers will be measured against the CRD.** It is regarded as fair if it is at a later point in time than the lead time (PDT) that has been agreed upon with the supplier or if it is even longer than the CD.
- In these cases the confirmed date (CD) is not taken into account.

CRD = Customer (KB) Requested Date
 CD = Confirmed Date (by supplier)
 PDT = Planned Delivery Time

4.3 SDR calculation – CRD is earlier than PDT

The CRD is later than the CD and therefore relevant

The period between the CRD and the PDT is on time

The period between the CRD and the CD is on time

The period between the CRD and the PDT is on time

- **If the CRD is before the end of the lead time (PDT) that has been agreed upon with the supplier, the lead time (PDT) will be used as a reference.**
- In these cases the **KB supplier will not be penalized** if they try to **fulfill the CRD** even if they have confirmed a later date within the agreed lead time (PDT).
- Deliveries will therefore be **on time** if the supplier **meets a delivery window** in between the CRD and PDT or CD (depending on what is first).

CRD = Customer (KB) Requested Date
 CD = Confirmed Date (by supplier)
 PDT = Planned Delivery Time

4.4 SDR calculation – No PDT maintained in SAP

